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AT&T SELECTED BY WORKING SOLUTIONS TO KEEP REMOTE AGENTS CONNECTED

PLANO, Texas, Dec. 21, 2006 — AT&T Inc. (NYSE: T) today announced that Working Solutions, a leading provider of remote agent call center services, has awarded AT&T a new network services contract. Under the terms of the agreement, AT&T will serve as the primary network and data services provider to Working Solutions. The three-year multimillion-dollar contract renews and expands an existing relationship.

Working Solutions' registered agents handle customer contacts from their home-based offices. To keep this complex system operating efficiently, Virtual Private Network (VPN) service will be integrated into all Working Solutions locations. AT&T's networking services enable Working Solutions to function seamlessly with its customers' varied computing environments.

AT&T VPN is a fully managed solution that will allow Working Solutions to take advantage of online reporting and disaster-recovery capabilities. Working Solutions relies on the network to support its sophisticated Workforce Management System and transmission of proprietary customer information to and from its agents and its various locations.

"With calls and e-mail coming in around the clock, our operations never stop. So we consider AT&T's efforts to maximize network redundancy and resiliency essential," said Tim Houlne, CEO of Working Solutions. "At the end of the day, the value we deliver is increased customer satisfaction and loyalty, both of which require consistent, reliable network service."

With Working Solutions' recent acquisition of Advanced Data-Comm, AT&T's highly scalable network is capable of sustaining advanced high-bandwidth applications, which Working Solutions will require in the future.

Additionally, AT&T provides Working Solutions with Web-hosting, Internet access, local and long distance voice services and AT&T's Toll-Free Advanced Features, which provides greater call routing control, route diversity, router redundancy and scalability to give customers a positive experience when they call.

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Note: This AT&T release and other news announcements are available as part of an RSS feed at www.att.com/rss.

About Working Solutions

Founded in 1996, Working Solutions has emerged as the leading provider of remote home agents to Fortune 1000 enterprises by bringing a new operational approach to the competitive call center industry dogged by offshoring and inefficiencies. Through its network of 36,000 high quality agents and industry-experienced leadership, Working Solutions delivers flexible solutions for improved financial results and superior customer experiences.

About AT&T

AT&T Inc. is one of the world's largest telecommunications holding companies and is the largest in the United States. Operating globally under the AT&T brand, AT&T companies are recognized as the leading worldwide providers of IP-based communications services to business and as leading U.S. providers of high speed DSL Internet, local and long distance voice, and directory publishing and advertising services. AT&T Inc. holds a 60 percent ownership interest in Cingular Wireless, which is the No. 1 U.S. wireless services provider with 58.7 million wireless customers. Additional information about AT&T Inc. and AT&T products and services is available at <http://www.att.com>.

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